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PRESS RELEASE

Swedish mobile network audit concluded

Stockholm – The audit of Tele2 AB's ("Tele2") (Nasdaq Stockholm: TEL2 A and TEL2 B) Swedish mobile network operations has been concluded. While the network delivers great connectivity, as shown by the recent "best in Sweden" award by P3, there is also room for improvement, and changes have already been initiated.

Tele2 initiated the audit of its mobile network on 1 July 2019 in response to the major outages Tele2 experienced in Sweden during the first half of 2019. The audit was led by the external management consultant company Analysys Mason in close cooperation with Tele2's Technology organization.

Tele2's conclusions following the audit:

- Tele2 has an excellent Radio Access Network (RAN) with great coverage
- Tele2's planned core network upgrades are in line with audit recommendations, without need to further increase capex investments
- Simplification, standardization and automation will be key going forward to avoid a complex network setup
- Tele2's network organization and its operational model can be improved to further increase operational excellence
- Operational processes and routines related to managing changes, incidents and technology life cycles can be further improved within the new integrated network organization
- Following Tele2's international consolidation, the positive synergies from Tele2's shared Network Operations Center (NOC) in Riga no longer justify the added complexity and loss of speed the setup entails – consolidating the Swedish NOC is a natural next step
- Working in even closer cooperation with suppliers will further improve capacity management and incident handling

– The audit provides crucial insights and points out areas where we can improve our operations and the way we work. Our customers should know that we take these findings seriously and we have initiated a dedicated program to implement improvements while we continue to build a truly integrated operator, say Thomas Helbo, EVP Technology, Tele2.

Changes already initiated

Tele2's Technology organization, handling the mobile and fixed connectivity in Sweden, was reorganized and optimized already this summer, as part of the integration plans following the merger with Com Hem. The next step will be consolidating the Swedish NOC to Tele2's HQ in Kista, Sweden.

– The audit findings strengthen our confidence in many of the changes we had already planned for, or even initiated. For example, the consolidation of the Swedish NOC had been in planning for a while now, and we started the actual move earlier this month. At the same time, other audit findings also highlight changes that we need to prioritize, says Thomas Helbo, EVP Technology, Tele2.



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Number one in Sweden according to P3 benchmarks

Tele2's mobile network was recently awarded as best in Sweden in the "P3 Mobile Benchmark 2019" test. Earlier this year, Tele2's network was also awarded for the best 4G coverage in Sweden in another benchmark by P3.

– We are not satisfied until we have improved in all areas pointed out by the audit. These findings will have top priority going forward, while we continue to upgrade our 4G network and start the roll out Sweden's most reliable, secure and sustainable 5G network, says Thomas Helbo.

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