

SASB-INDEX

	ACCOUNTING METRIC	REFERENCES
Environmental Footprint of Operations	(1) Total energy consumed	(1) Annual Report p. 60 897 699 GJ
	(2) Percentage grid electricity,	(2) Annual Report p. 60 99%
	(3) Percentage renewable	(3) Annual Report p. 60 85,4%
Data privacy	Description of policies and practices relating to behavioral advertising and customer privacy	Annual Report p. 52, 45-47 Web: Privacy and Integrity Tele2 customers have access to more detailed information from the Tele2 business they are a subscriber with, for example the local privacy policy.
	Number of customers whose information is used for secondary purposes	Tele2 complies with the General Data Protection Regulation (GDPR). Thus, Tele2 does not use data for purposes that are not compatible with the original purpose for the data collection.
	Total amount of monetary losses as a result of legal proceedings associated with customer privacy	Annual Report p. 66 In 2020, no significant fines have been reported as a result of legal proceedings associated with privacy.
	(1) Number of law enforcement requests for customer information, (2) number of customers whose information was requested (3) percentage resulting in disclosure	Not disclosed due to legal confidentiality requirements. This is only disclosed in accordance with national and EU legal requirements.
Data Security	(1) Number of data breaches (2) percentage involving personally identifiable information (PII) (3) number of customers affected	(1) Annual Report p. 66 Only data breaches involving PII are disclosed (2) Annual Report p. 66 100% of disclosed data breaches as per (1). No sensitive data according to GDPR is processed. (3) Measured and reported to supervisory authorities, but not publicly disclosed by Tele2.
	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards	Annual Report p. 22-23, p. 46-47
Product End-of life Management	(1) Materials recovered through take back programs	(1) Not disclosed
	(2) Percentage of recovered materials that were - reused - recycled - landfilled	(2) Annual Report p. 48 - 95 % reused - 5 % recycled - 0 % landfilled
Competitive Behavior & Open Internet	Total amount of monetary losses as a result of legal proceedings associated with anticompetitive behavior regulations	In 2020, no significant fines have been reported as a result of legal proceedings associated with anticompetitive behavior regulations.
	Average actual sustained download speed of	Download speed mobile: > 30 Mbit/s

	(1) owned and commercially associated content (2) non-associated content	Download speed fixed: 257 Mbit/s For Tele2, there is no difference between (1) and (2).
	Description of risks and opportunities associated with net neutrality, paid peering, zero rating, and related practices	Annual Report p. 22-23 Web: Privacy and Integrity All network traffic is treated equally, no difference between Tele2 or third-party. Peering settlement is free within Tele2.
Managing Systemic Risks from Technology Disruptions	(1) System average interruption frequency (2) Customer average interruption duration	Not disclosed. Tele2 does not currently calculate and report metrics relating to the frequency and duration of system interruptions in the manner specified by the standard.
	Discussion of systems to provide unimpeded service during service interruptions	Tele2 continuously discusses systems to provide unimpeded service during service interruptions.

ACTIVITY METRIC	REFERENCES
Number of wireless subscribers	Annual Report 16-20
Number of wireline subscribers	Annual Report 16-20
Number of broadband subscribers	Annual Report 16-20
Network traffic	Mobile: 45 PB/month Fixed: 300 PB/month

