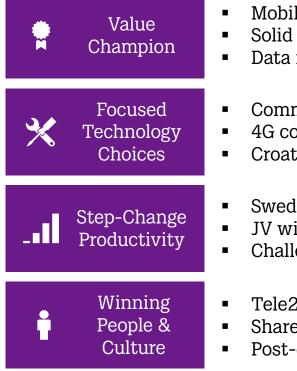
# **OUARTER** 2015

January 28<sup>th</sup>, 2016





## Highlights from the quarter



- Mobile-end user service revenue continues to grow
- Solid quarter for Swedish consumer postpaid
- Data monetization particularly strong in the Baltic region
- Commercial launch of our Dutch 4G-only network
- 4G coverage now at 90% in all major markets
- Croatia network swap complete and ready for 4G launch
- Sweden mobile EBITDA up 6% and margin improved to 28%
- JV with Kazakhtelecom announced
- Challenger on track for 1 bn savings target in 2018
- Tele2 and Comviq awarded for most satisfied customers in 2015
- Shared Operations established in India and expanding in Latvia
- Post-quarter end introducing new Leadership Team members

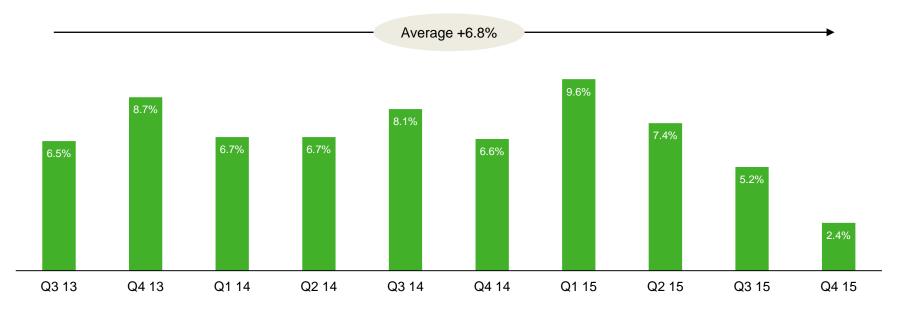
## Monetization of data is our key priority

Year-on-year growth, Tele2 Group

Mobile end-user service revenue	<b>Mobile EBITDA</b>	Average data usage per mobile customer**
<b>+2%</b> (+5%*)	<b>-4%</b> (-4%*)	<b>+94%</b>

## Continued growth in mobile end-user service revenue

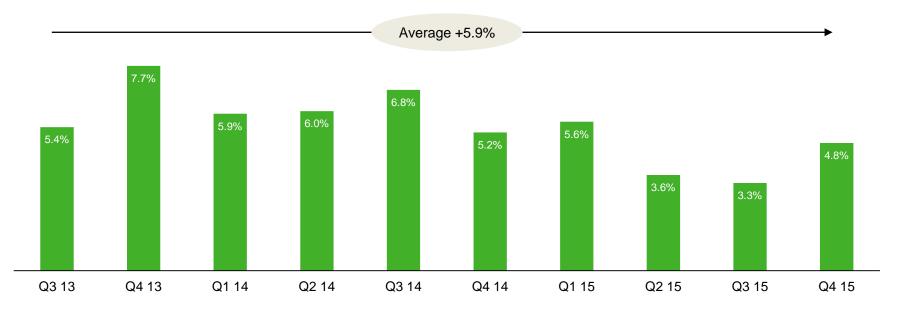
Year-on-year growth for mobile end-user service revenue, Tele2 Group



TELE2

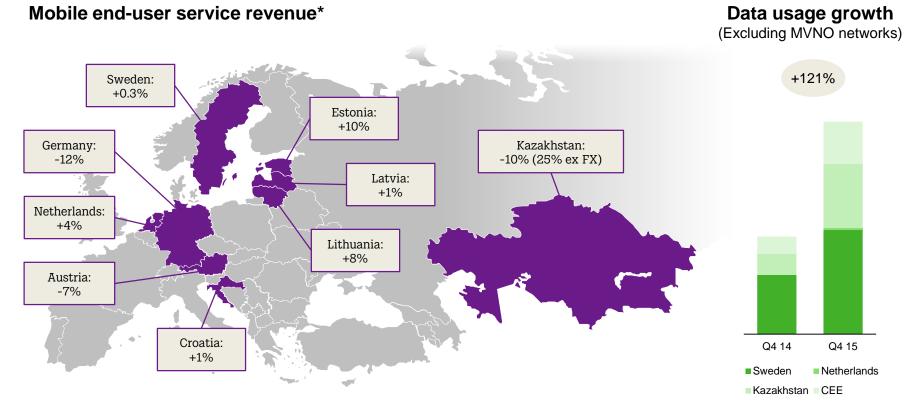
## Continued growth in mobile end-user service revenue FX adjusted

Year-on-year growth for mobile end-user service revenue, Tele2 Group



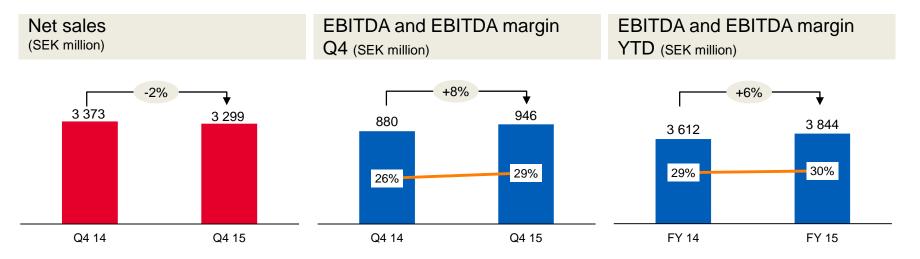


#### Market year-on-year development



TFI F2

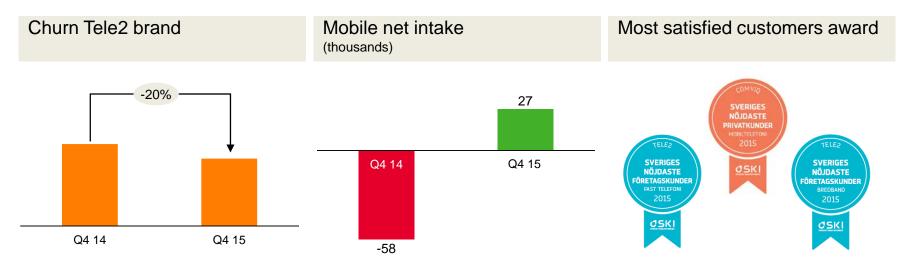
#### **Tele2 Sweden**



#### Q4 Highlights

- Total revenue impacted by lower equipment sales and decline within fixed and B2B. Large enterprise continued to show stable growth, while SME declined due to price aggression in the market
- Consumer mobile postpaid grew mid-single digit, driven by Comviq
- Data monetization continues with mobile margin up from 26% to 28% for the quarter

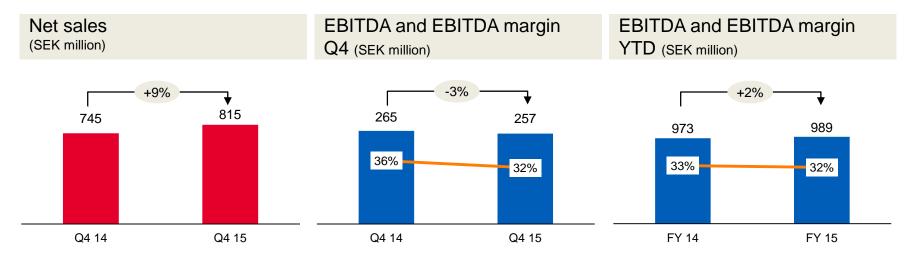
#### **Tele2 Sweden**



#### Q4 Highlights

- Tele2.0 provides more flexibility, transparency and simplicity which has led to increased loyalty and lower churn
- Customer net intake in the quarter continued to grow across all segments, particularly in mobile postpaid
- Comviq and Tele2 awarded no 1 and no 2 respectively for the most satisfied residential customers, by the Swedish Quality Index. Tele2 awarded no 1 in B2B fixed telephony and broadband

#### **Tele2** Baltics

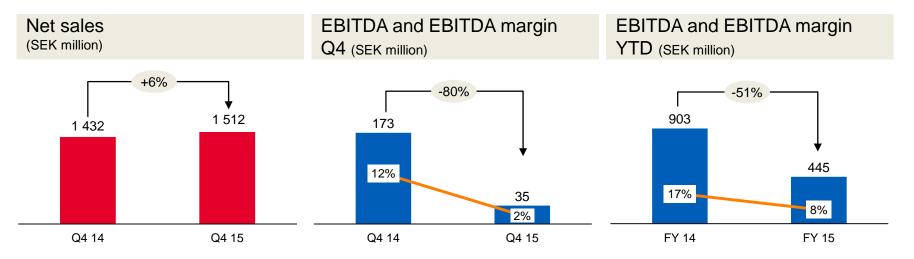


#### Q4 Highlights

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- Monetization driven by data centric pricing and trade-ups in data buckets
- Lithuania grew 8%, and Estonia grew 10% in mobile end-user service revenue
- Customers moving into towards higher value postpaid, and prepaid declining as expected
- Excluding gain from sale of frequency licence in Q4 2014, EBITDA growth YoY was 5%
- First operator in the region to test triple carrier aggregation LTE advanced with speeds above 300Mbps

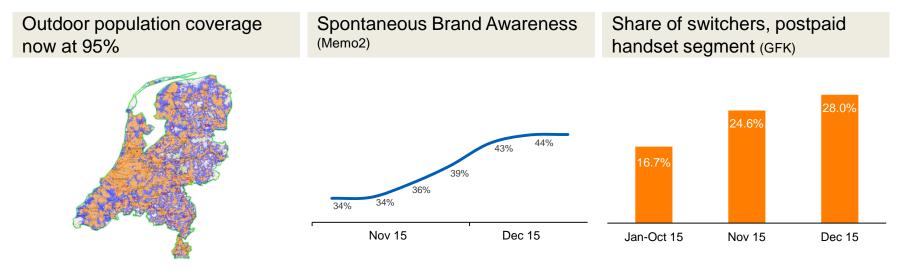
#### **Tele2 Netherlands**



#### Q4 Highlights

- Official launch of 4G-only network negatively impacted the results for the quarter
- Gross intake higher since launch however net intake impacted by higher churn due to competitive pressure in 3G SIM-only market
- B2B announced significant new deal from a strong pipeline
- First pilots with VULA high speed broadband services commenced in the quarter

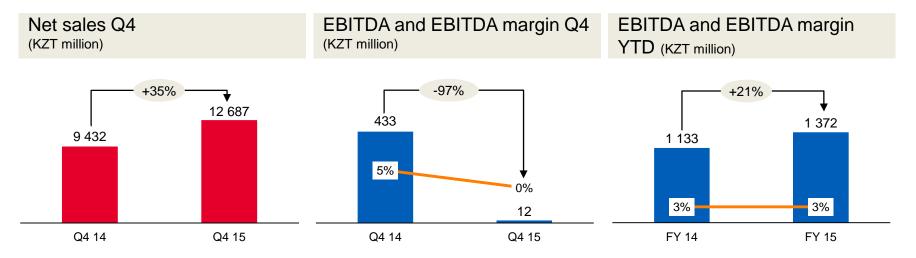
#### **Tele2 Netherlands**



#### Q4 Highlights

- 4G Network came out on top in 3 out of 6 categories on TV show "Kassa", one of the largest consumer review TV shows in the Netherlands. Outdoor coverage is now at 95%
- Spontaneous Brand Awareness increased 10% during 5 weeks following launch
- Handset sales are up 50% since launch
- Measures underway to reduce churn and attract higher value customers

#### **Tele2 Kazakhstan**



#### Q4 Highlights

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- Strong net sales growth of 35% due to strong customer growth and higher incoming traffic
- Continued positive net intake of 38K
- EBITDA in the quarter impacted by intensified competition
- Final regulatory approval received. JV deal closing anticipated in Q1 2016. Integration planning well underway
- Government announced technological neutrality and issued additional spectrum for LTE in 800MHz and 1800MHz

## **Financial Overview**



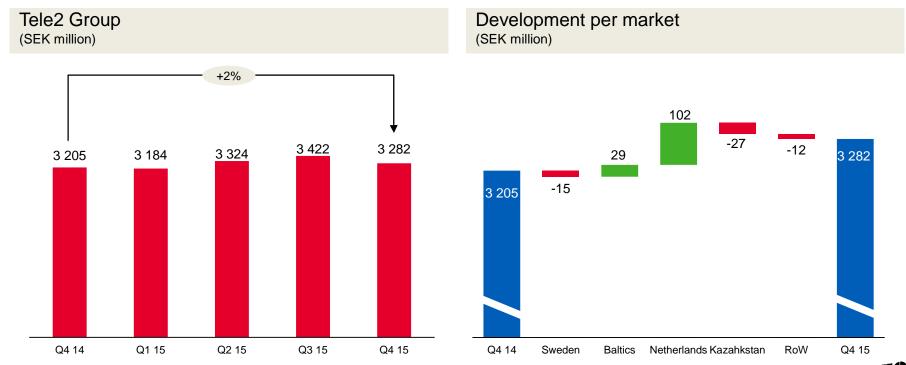
#### **Financial highlights**

	Q4 2014	Q4 2015	% Change
Net sales (SEK billion)	6.9	6.9	+1%
Mobile end-user service revenue (SEK billion)	3.2	3.3	+2%
EBITDA (SEK billion)	1.4	1.3	-5%
CAPEX (SEK billion)	1.0	1.2	+19%

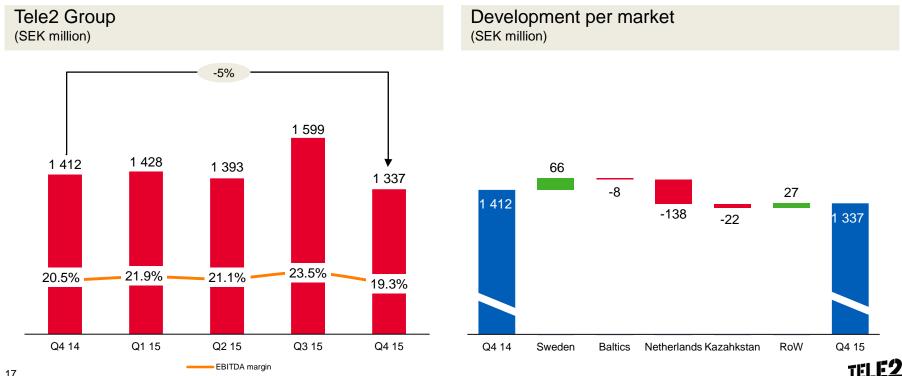
### **Financial highlights**

	FY 2014	FY 2015	% Change
Net sales (SEK billion)	26.0	26.9	+3%
Mobile end-user service revenue (SEK billion)	12.5	13.2	+6%
EBITDA (SEK billion)	5.9	5.8	-3%
CAPEX (SEK billion)	3.5	4.2	+23%
Ordinary dividend (SEK billion)	2.2	2.4	+10%

#### Mobile end-user service revenue

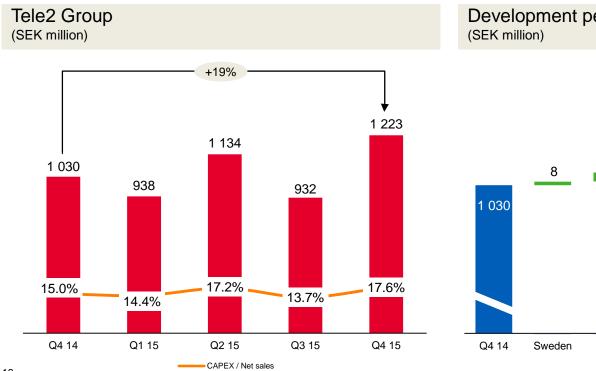


#### **EBITDA**

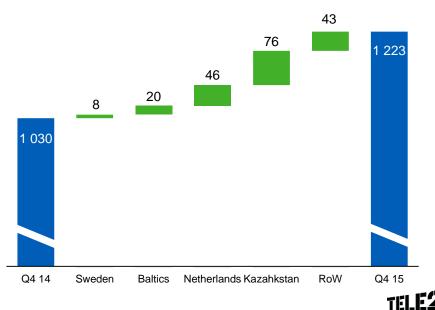


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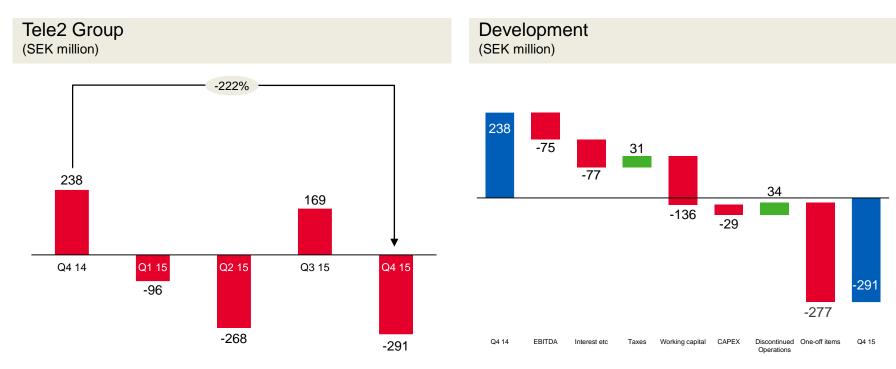


#### Development per market



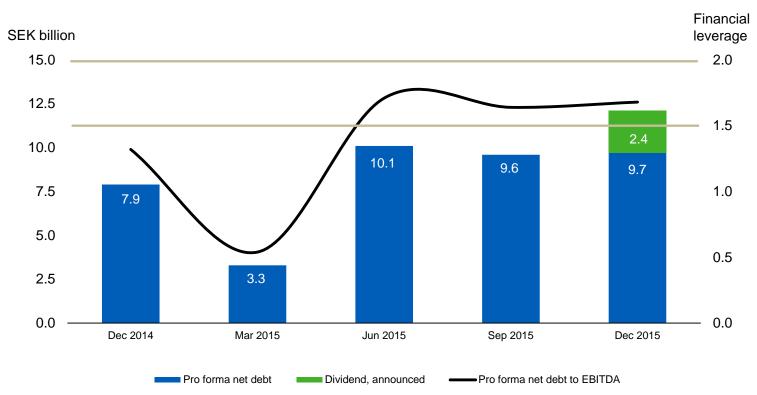
#### **Free cash flow**

**Total operations** 



## Debt position and financial leverage

Pro forma net debt / EBITDA 12 m rolling



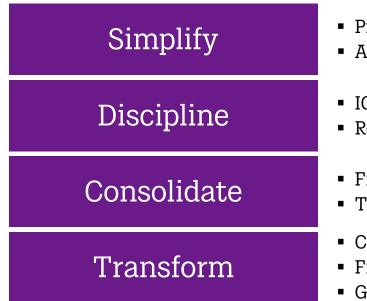
## Challenger Program Update



#### **Challenger Program progressing**

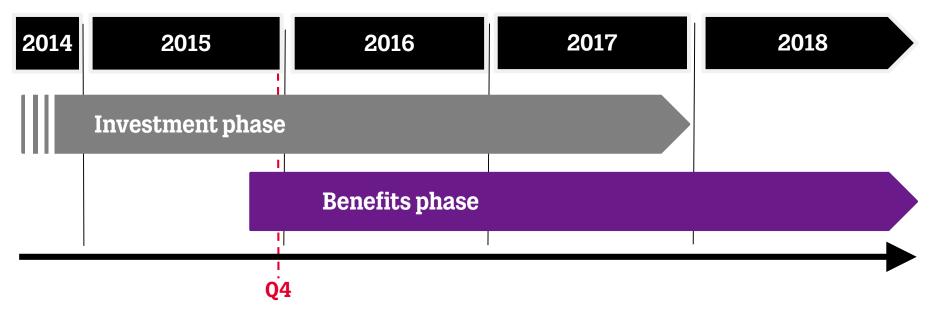
	2014	2015	2018
Simplify % of products harmonized on shared platforms	30%	30%	60%
<b>Discipline</b> % of spend strategically sourced & procured	40%	67%	80%
<b>Consolidate</b> % reduction in IT OpEx as share of revenue	0%	4%	20%
<b>Transform</b> % of staff in shared operations	12%	15%	25%

#### Initiatives commenced in 2015



- Product Harmonization
- Application Rationalization
- ICB & Roaming
- Return on Marketing Investment
- Field Force outsourcing
- Transmission optimization
- Customer Service offshoring
- Finance back office nearshoring
- Germany restructuring

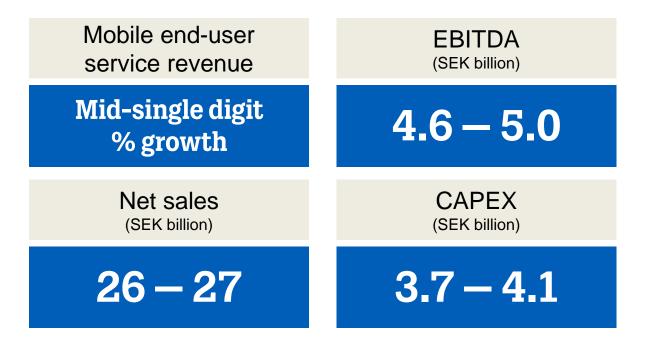
#### **Challenger Program roadmap**



## **Financial Guidance**



#### **Financial guidance 2016**







## **Key priorities moving forward**

- Maximize our dual brand strategy strength in Sweden
- Accelerate next phase of Netherlands commercial launch
- JV integration in Kazakhstan
- Commercialize and monetize 4G investments in Baltics, Croatia
- Continuing execution on the Challenger Program
- New Leadership Team established to take business forward



#### Tele2's Way2Win

#### Vision

We will be champions of customer value in everything we do

#### Mission

We are challengers, fast-movers and will always offer our customers what they need for less

